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## Paradise Worldwide PRO+ Terms and Conditions

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### 1. Conclusion and Activation

The PRO+ offer is only available for clients of Paradise Worldwide with an active distribution agreement. The opt-in for the PRO+ service is set up by the Paradise Worldwide service team and will be confirmed via Email. After a confirmation the client becomes PRO+ member and will be granted access to the currently available PRO+ member benefits.

Via cooperations with PRO+ partner services Paradise Worldwide offers access to preferential rates on service offers connected to the specific PRO+ partner relation to each company.

Paradise Worldwide also grants a PRO+ member access to a current set of internal service offers and discounts. The list of currently available services and discounts will be announced by Paradise Worldwide accordingly.

### 2. Prices

The costs for the PRO+ membership are excl. VAT and are to be paid in Euro, Dollar or Rands depending on your location and contract. The subscription is available to start on any day of the month and the subscription price is due monthly on the same day of each following month after signing up to the PRO+ service. Changes will be announced by Paradise Worldwide 2 months prior.

### 3. Methods of Payment

Payments by PRO+ members to Paradise Worldwide need to be done via the currently requested payment method. Paradise Worldwide may use specific payment service providers to streamline accounting efforts. Payments by PRO+ members to external PRO+ partner services are to be paid in the way the specific PRO+ partner company requests the payment. Paradise is not responsible to transfer payments for services to external PRO+ partner companies. Your PRO+ Subscription will only be activated after the successful completion of your first payment. The subscription fee will be automatically debited at the end of each payment cycle, using your chosen payment method used in your first payment.

### 4. Cancellation Policy

Subscribed members have a 14-day period to cancel the membership, after the opt-in date. All cancellation requests must be sent to [proplus@paradise-worldwide.com](mailto:proplus@paradise-worldwide.com) with *PRO+ Cancellation* and *client name* mentioned in the mail subject. Once processed, the membership will terminate with confirmation notice.

### 5. Warranty Claims

The composition of available PRO+ benefits can vary over time. The cooperation's with PRO+ partner companies are meant to be evolving and thus changing. Paradise Worldwide is not responsible to ensure the availability of past, present or future benefits out of the collaboration with PRO+ partner companies or internal offers. Paradise Worldwide will communicate changes to the composition of the PRO+ package via our Paradise Worldwide newsletter, please subscribe to ensure up to date information.

## 6. Disclaimer of Liability

Paradise is not liable for any of the external services that PRO+ partner companies provide to a PRO+ member. Paradise Worldwide is not responsible for the quality of the services given by the external PRO+ partner companies.

## 7. Delayed Payment

Late or missing payment can lead to a temporary freeze of benefits or the complete exclusion of a PRO+ member. Furthermore, other unpaid debts a PRO+ member owes to Paradise Worldwide can cause a PRO+ membership freeze or exclusion.

## 8. Cooperation Duties

Should a PRO+ member service need a certain contribution from a PRO+ member to be fulfilled, the member only has the right to receive the service, when they contribute accordingly to fulfil the service offer.

## 9. Term and Termination

A PRO+ membership is to be booked as an automatically renewing monthly subscription. The opt-out can be done by PRO+ members on a monthly basis and need to be received by Paradise Worldwide at least 30 days before the end of the exit month. Please be aware that all data collected within the duration of your PRO+ subscription will not be stored after the cancellation of the subscription service.

## 10. Privacy Consent

The PRO+ member agrees to the latest Paradise Worldwide Privacy Policy: <https://www.paradise-worldwide.com/privacy-policy>. The PRO+ member agrees that Paradise will transfer personal data of the PRO+ member to the external PRO+ partner services. The PRO+ member is aware and agrees that the usage of payment service providers (ref. to 3. Methods of Payment) requires to transmit personal data of the PRO+ member to our payment service providers, [Stripe.com](https://stripe.com).